



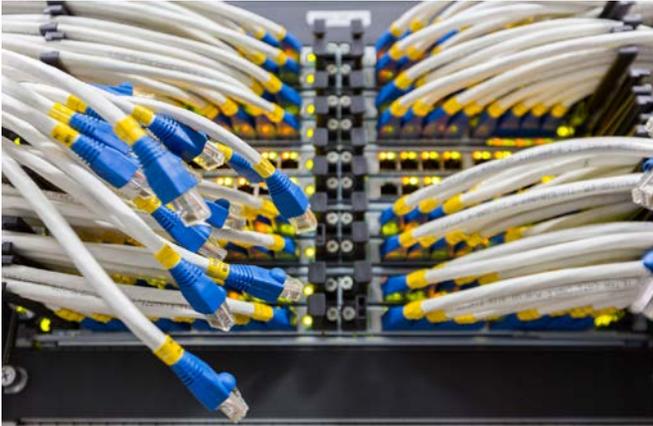
# Data Center Hosting Management

## Safe and Reliable Hosting

Differentiate your company by using next generation tools with high performance requirements. You can seamlessly integrate the latest industry-leading technology using a reliable data center that is streamlined to efficiently meet your needs. Be one step ahead of your competition by offering quick and convenient services. Use our data center hosting services to get the reliability your business demands.

70% of small businesses that experience a major data loss go out of business within a year

*\*PricewaterhouseCoopers*



We ensure that the agreement is well thought out and negotiated to protect you from quality of service degradation.

### **Secure, Worry-Free Growth**

Grow your business into an industry leader by utilizing the latest technology - worry free. Our team will come onsite to listen to your needs, analyze your current assets and predict your future growth to become a strategic hosting partner. With multiple hosting options available, we will work to identify as many cost-effective solutions as possible, while safely integrating new backup strategies.

### **Choosing a Provider**

We'll help you determine the potential business benefits that could be gained by moving to a hosted model and select a provider based on our collective criteria. While our basic requirements of financial stability and technical and domain expertise are important, we take it to the next level by identifying those with exposure to your specific industry. In addition, we'll assist in ensuring that the agreement is

well thought out and negotiated to protect you from quality of service degradation.

### **Choosing a Location**

Once a provider is selected, choosing one or more of their locations to host your data center is the next important step in the process. Power availability, proper connectivity, approachability and the site's propensity for natural disasters are all major considerations. Additionally, we check for the availability of technical staff, coverage by your IT vendors, and physical security processes compliant with SAS 70, SSAE 16, SOC 2 and SOC 3 auditing standards.

### **Implementation**

Migrating to a new data center or colocation center affects every part of a company. From moving hardware, software, networks and databases, to testing internal and external networks, internet and telephone functionality. Moving demands experienced resources that effectively and efficiently plan up-front and execute seamlessly with minimal interruption to your business. Our team is seasoned in smooth and responsive data center migration.

### **SLA Management**

To ensure that the quality of service of your hosted data center remains high, it's important to define specific, clear and, most importantly, measurable KPIs and metrics. Doing so gives us the ability to evaluate the ongoing impact to your organization. We will also help define fair vendor management policies that contain reward and penalty clauses.