



## Managed IT Services

### Clear and Immediate Support

Rest assured the answers to all your IT questions are a phone call away. We deliver the technical expertise your businesses need at a much lower cost than hiring IT staff. We recommend, install and manage technology according to your business's objectives and core competencies and ensure that your critical data is safe. You always receive immediate one-on-one support with a certified SpinnerTech professional. We collaborate with you to resolve any issues and install solutions to prevent future occurrences. Get your answers quickly and conveniently so you can focus on what's most important.

- 69% of U.S. SMBs use at least one IT service provider, regardless of company size.
- 63% of respondents indicated they also have dedicated, in-house IT staff.

\*Clutch Research Firm



Our use of the latest services and software your industry requires positions your business to be best-in-class.

### How We Can Help

We create innovative IT strategies to streamline your operations and increase productivity. Utilizing our latest technology and best practices your business can run at its best, so more time and resources can be dedicated where it's needed most.

### Why Choose Us

Knowing your technology is supported by a full team of IT professionals provides confidence that your business can grow unimpeded. With a variety of scalable solutions, including optional on-site help, the latest software and technology is utilized to meet the demands of your business.

### Benefits to Small & Mid-Sized Businesses

- Enhanced expertise in security/compliance
- 24/7 proactive IT monitoring and management
- Offloading of IT tasks that are too difficult or time consuming
- Guaranteed backup and restore services
- Worry-free protection from malware threats
- Proactive project initiation and quick implementations of new technologies

### Scalable Solutions

With our customizable solution, you only receive what you need: a cost-effective IT strategy that is designed to meet your unique goals. We partner with you to meet your immediate and long-term goals, no matter how large or small.

### Specialized IT Services

Our use of the latest services and software your industry requires positions your dynamic business to be best-in-class. With a team of IT experts on-call, you can quickly expand your business worry-free.

### A Partner You Can Trust

SpinnerTech uses state-of-the-art technology that exceeds industry security standards. Our practices and technology are certified and maintained by leading security organizations to ensure your business is safeguarded.

### High-Level Certifications

Trust that your business is safe and secure.

## About Spinner Technologies Group



SpinnerTech creates an innovative IT strategy that streamlines your IT infrastructure and increases productivity. Your business will be running at its finest utilizing the latest technology and best practices that ensure a safe and secure environment. Dedicate more time and resources where you need it most, while trusting the technology your business is supported by.



ProComm provides compassionate and reliable dispatch and reception services for all businesses. We improve customer experiences by delivering dependable services 24 hours a day.

With custom strategies built around your needs, your customers will always feel like they're number one by receiving clear and immediate assistance when they need it most.

### Merging Services for a Better Experience

We create technology-focused communications strategies that allow us to deliver a uniquely integrated experience that is more reliable, safe and secure.

We utilize our tech expertise to assess your current infrastructure and streamline our integration. We do this in order to create a holistic IT environment that will evolve as your business grows.

Ready to receive the  
IT support you need?



# SpinnerTech



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Client Focused.  
Tech Obsessed.

## 800.662.0495

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## Services

As a managed IT service provider, we connect innovative and cost-effective IT solutions to businesses that demand a comprehensive infrastructure. We empower your employees to meet business goals and expedite growth, without having to worry about IT failures.

With a 24/7/365 help desk, staffed by knowledgeable and certified engineers, our national services support both large and small clients - from 10 employees to over 10,000 employees.

- ✔ Cloud Services
- ✔ Network + Collaboration
- ✔ Data Center/Hosting
- ✔ Telephony
- ✔ Office 365/Google Apps Migration
- ✔ IT Security
- ✔ Office Setup
- ✔ MSSQL/mySQL DBA
- ✔ Managed IT Services
- ✔ VMWare vCenter/Hyper-V

## Why Choose Us

Grow your business using the latest technology, complete with a live help desk and optional on-site help. Offering a variety of scalable solutions, you will be utilizing the latest software and technology your business demands.

### Scalable Solutions

Get a cost-effective IT strategy that is designed to meet your unique goals. With our customizable solution, you will only pay for what you need, and not what you don't.

### Specialized IT Services

Use the latest services and software that your industry requires. Your ever-changing needs will be met with cutting-edge services and technology that are used by the best in your field.

### High-Level Certifications

Trust that your business is in safe and secure hands using the latest state-of-the-art technology and industry leading best practices.

## Industries



Financial



Small & Medium Business



Enterprise Business



Healthcare



Retail



State + Local Government



Federal Government



K-12



Higher Education

## Expert Industry Based Solutions

Servicing a wide range of industries enables us to know and understand what your individual needs will be. We will work with you to create a customized solution that utilizes the best technology, and will create a program that evolves as your business grows.

## Clear, Transparent and Responsive

Rest assured that all of your IT questions are a phone call away. You will receive immediate one-on-one support with a certified IT professional 24 hours a day, seven days a week.

## What We Do



### Managed IT Services

Our managed IT program provides streamlined services for your unique needs.



### Network Architecture

Create an IT infrastructure that can evolve to meet your growing business's needs.



### IT Security

Know that your data is secured and backed up using state-of-the-art technology coupled with best practices that exceed industry standards.



### Disaster Recovery

With our Disaster Recovery as a Service (DRaaS), your business continuity will remain in place.